




CRM
CONSULTING
SERVICES

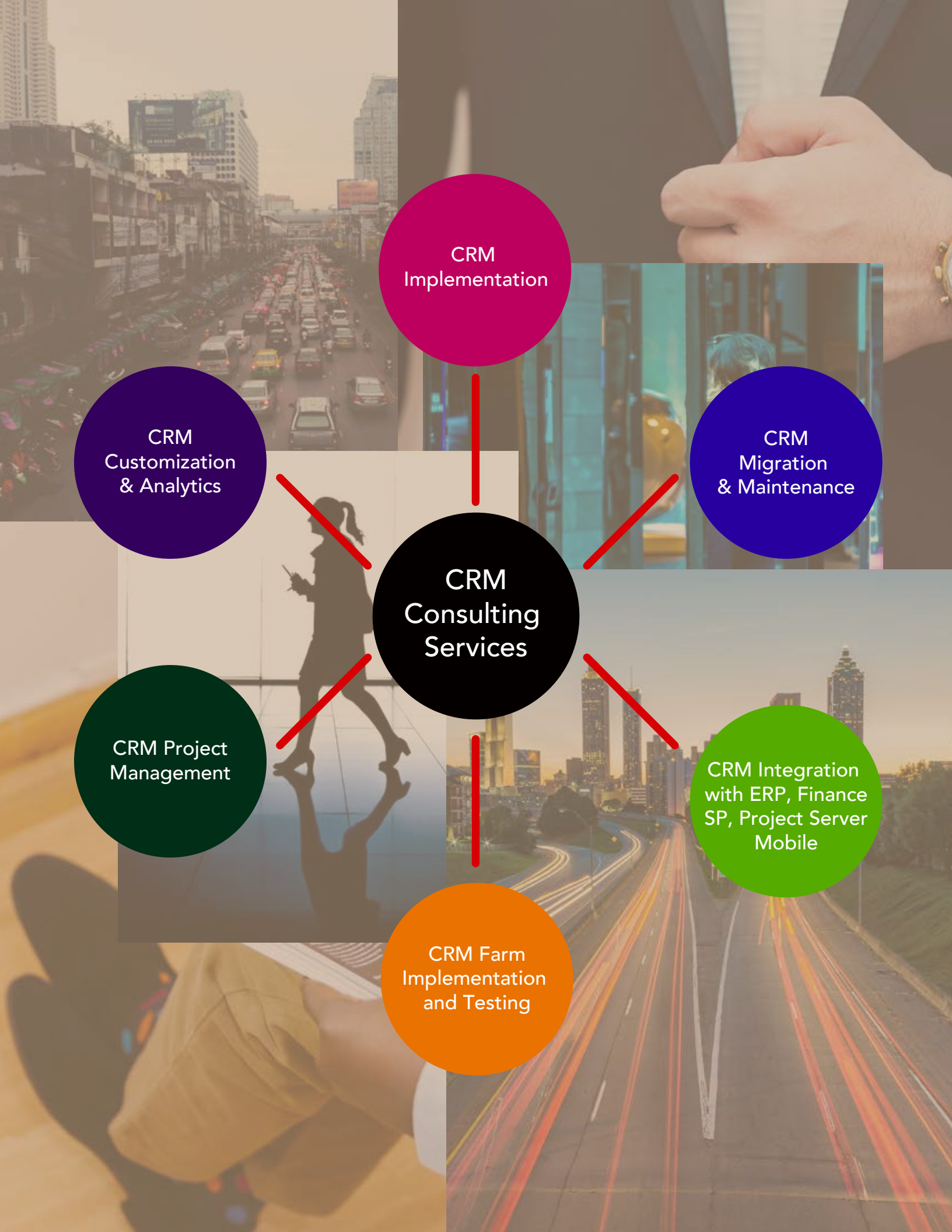
STARNEL
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CRM
Implementation

CRM
Customization
& Analytics

CRM
Migration
& Maintenance

CRM
Consulting
Services

CRM Project
Management

CRM Integration
with ERP, Finance
SP, Project Server
Mobile

CRM Farm
Implementation
and Testing

CRM Implementation

CRM is one of the most significant, useful and popular enterprise web application frameworks in the world. Integrating a lot of value-adding features and business tools, our CRM solutions finds practical application in scores of businesses worldwide for achieving a variety of business needs. StarNel Tech provides expert CRM consulting for best-in-class solutions to help with your revenue realization and technology oriented growth objectives.

CRM Development Areas of Expertise

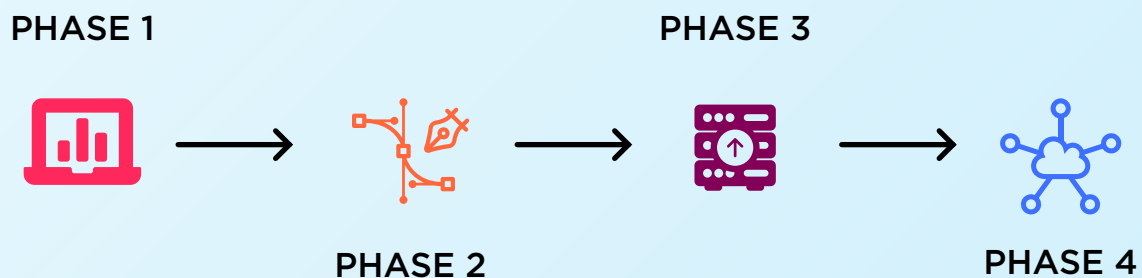
- Plugins development
- Workflow Solutions
- Batch processes for backup and restore
- List forms and field types
- Excel services integration
- CRM Deployment and Support
- Branding and designing
- Customizations using event handlers and receivers
- Forms development
- Business Intelligence and Dashboard solutions
- Search Customizations

CRM Migration

StarNel Tech completely understands that there might come a time when you need to migrate your CRM installation from one version to another, or update to a newer version of CRM. Here are some reasons why you need skilled and experienced professionals handling your CRM migration activities.

- CRM is a complex, nuanced platform which is deeply integrated into your business workflow. This calls for our proven expertise in CRM migration.
- We provide you with a safe, secure and no-nonsense CRM migrations service plan which can effectively take care of all your migration needs.
- With our capabilities, you can successfully transition your CR environment to a new location or upgrade, without a dip in look and feel of the interface, performance of the system, or uptime value. Our track record spans the below transition projects
- Migration From old CRM
- Migration from CRM 2011 to 2012/15/16

CRM Migration Support



Analysis & Planning

- Evaluate needs, analyse content, information architecture, taxonomy and meta data assessment, security, system requirements
- Analyse source and destination systems
- Identify and define migration strategies (manual/automated), customization

CRM Upgradation and migration from CRM 2011, 2013 or 2015 to the latest version of CRM 2016. We not only support CRM migration but all related applications and add-ons in a seamless way.

CRM Maintenance & Support

To achieve the most out of your CRM deployment and to maintain the efficiency of your business-critical systems, you need world class CRM maintenance services. StarNel Tech has the competencies to offer you high quality CRM maintenance services. Our aim is to help you maintain the efficacy and smooth running of your CRM system.

StarNel's CRM Support & Maintenance Services

- Help you to maintain your CRM software solution by assessing your application environment.
- Offer you deep technical skills to deliver a comprehensive review of your solution architecture and deployment.
- Provide you with best practices guidance to ensure your CRM software solution continues to run smoothly.

CRM Monitoring Services

Monitor, Report and Alert on the components and services that really matter while staying two steps ahead of your end users issues.

Improve your performance, enhance user and business experiences, boost user adoption with constant tests of your environment as a user would do and check the results of your efforts to adjust resources and demands

Receive insights on what you should work on to boost the user experience and avoid any performance complaints.

Our Tool - **spMonitor**

Our Monitoring solution spMonitor proactively checks the key services users need to use at the site, server, at the farm level and alerts you before there is an impact on user experience.

spMonitor keeps a business up-and-running by identifying CRM services, sites and servers that have performance or availability bottlenecks before they cause major impacts on your company.

CRM Integration Service

StarNel provides enterprises to integrate their SAP, MS Dynamics CRM Salesforce, Project Server and Oracle applications with CRM and maintain it on running.

CRM Farm Implementation

Putting a Farm for installing CRM Server on-premises with Security and Topology to scale up for large enterprises. Along with roll-out of Office 365, Lync and Mysites. Farm and Load Testing of the Farm. Complete end-end implementation

CRM Application Development

Building .Net based Client Applications which can be deployed to CRM farm and run on top of CRM and rolled out to customer with single sign-on.

CRM Project Management

Complete deployment and management CRM related projects. We have a qualified PMP certified project managers who have handled 1000's of man hours in CRM related project execution.

Why StarNel Consulting?

StarNel is the Top 3 Consulting firm in India involved with CRM related implementation, customization, Maintenance and Integration. StarNel has implemented CRM to some of the premier clients in USA and Europe like Verizon Amerigroup, Best Buy, McDonalds, Infosys, JohnHopkins, Freddie Mac, Five Guys Eagle Bank, Colt, Volvo IT, H&M, Assa Abloy, Stocholm City, Novo Nordisk and WalGreens.

- With hundreds of deployment and customization projects to our name we at StarNelTech understand the needs and nuances of different kinds of businesses.
- Our team of Microsoft certified professionals can provide you meaningful value with solutions customized to your line of business.
- Our customized CRM consulting services contain world class strategic planning and the deployment of solid and robust best practices architecture.
- We can provide you with a roadmap to success with CRM with our consulting services. Connect with us to know more about our CRM consulting proficiencies.

Technologies we support in CRM



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